## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	35	(US-20020116638-\$ or US-20050015501-\$ or US-20050015501-\$ or US-20050015501-\$ or US-200500294140-\$ or US-20020010705-\$ or US-20020010705-\$ or US-20050043983-\$ or US-20050015501-\$ or US-20050015292-\$ or US-57807293-\$ or US-68049776-\$ or US-58049775-\$ or US-6804976-\$ or US-5804976-\$ or US-5804976-\$ or US-5804976-\$ or US-5804976-\$ or US-5804976-\$ or US-68093446-\$ or US-5804976-\$ or US-68093446-\$ or US-20050043983-A-\$ or US-200400117046-A-\$). idid.	US-POPUB; USPAT; DERWENT	ADJ	ON	2008/06/19
L2	3	time zone and I1	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:04
L3	5	(US-5737728-\$ or US-6639982-\$ or US-6574605- \$ or US-6493446-\$ or US-6937715-\$).did.	USPAT	ADJ	ON	2008/06/19 10:05
L4	0	time zone and I3	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:05
L7	2	on\$1call and I1	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:06
L13	3	("2002/0010705").URPN.	USPAT	ADJ	ON	2008/06/19 10:43

L16	274750	(technical or application or product or software or hardware or service) near2 (assist\$ or support or help\$4 or service or trouble\$ or repair)	US-PGPUB; USPAT; DERWENT	#ADJ		2008/06/19 10:55
L18	46853	l16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:57
L19	69	I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 10:57
L22	285806	(contact or resource or person\$3 or technician or support or operator or agent) near2 (information or directory or schedule or list\$4 or database or look \$1up or telephone or email)	US-PCPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:03
L23	595	(I16 and ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) and I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:04
L24	44	(I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) and I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19
L25	13	(I16 same ("on call" or "on duty" or on\$1shift or schedule\$1 or availab\$5) same time zone) same I22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/06/19 11:05
S1	2	((KIMBERLY) near2 (HUGHES)).INV.	US-PGPUB; USPAT	ADJ	ON	2008/05/06 12:28
S2	13	((HARRY) near2 (TILLMAN)).INV.	US-PGPUB; USPAT	ADJ	ON	2008/05/06 12:28
S3	106030	(IBM or INTERNATIONAL BUSINESS MACHINES). AS.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 12:29
S4	0	S3 and "on call"	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:00
S5	61054	(contact or resource or person\$3 or technician or support or operator) near2 (directory or schedule or list\$4 or database or look \$1up)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:02

S6	268372	(technical or application or product or software or hardware or service) near2 (assist\$ or support or help\$4 or service or trouble\$ or repair)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06
S7	1139	(S5 and S6).ti,ab,dm.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:05
S8	351	S7 and (shift or schedule)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:06
S9	0	("2005/0043983").URPN.	USPAT	ADJ	ON	2008/05/06 13:25
S10	0	("2005/0135601").URPN.	USPAT	ADJ	ON	2008/05/06 13:40
S11	0	(10/741643). <b>A</b> PP.	USPAT; USOCR	ADJ	ON	2008/05/06 13:41
S12	174	call center manage\$4	USPAT; USOCR	ADJ	ON	2008/05/06 13:47
S13	76	S12 and (shift or schedule)	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:47
S14	13	S13 and S5 and S6	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:48
S15	15636	705/1,7-12.cds.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:51
S16	1144	S5 and S6 and (shift or schedule) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:51
S17	175	(S5 same S6) and (shift or schedule) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:52
S18	63	(S5 same S6 same (shift or schedule)) and S15	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 13:52
S19	5	EXONY.AS.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:01
S20	2	"20020131399".DID.	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:02
S22	3162	"on call" or "on duty" or "on\$1shift" or "off duty" or "off\$1shift"	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:19
S23	16	S3 and S22	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:19

S24	38	S22 and S5 and S6	US-PGPUB; USPAT; DERWENT	ADJ	ON	2008/05/06 14:20
S25	0	(10/619944).APP.	USPAT; USOCR	ADJ	ON	2008/05/06 15:15
S26	11	("20020002633"   "20050015504"   "5911134"   "5467268"   "5615121"   "5737728"   "5520846"   "6049776"   "6163607"   "6430496"   "6578005"   "6754634"   "6278965").PN.	USPAT; USOCR	ADJ	ON	2008/05/06 115:16
S27	4	S26 and S5 and S6	USPAT; USOCR	ADJ	ON	2008/05/06 15:17
S28	0	(10/741643).APP.	USPAT; USOCR	<b>A</b> DJ	ON	2008/05/06 15:37
829	14	("20010034637"   "20010043586"   "20020014673"   "200200143599"   "20020143599"   "20020157043"   "2003095652"   "20030231595"   "20040128379"   "20040128379"   "20040165531"   "20040165531"   "20040165516"   "2005007355"   "2005007355"   "2005007355"   "200500135600"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "20050137893"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865266"   "6865260"   "7103560"   "7005000   "7005000   "7005000   "7005000   "70050000   "7005000   "7005000   "7005000   "7005000   "7005000   "7005000   "70050000	USPAT; USOOR	AD)	ON	2008/05/06
S30	9	"7103562").PN. S29 and (S5 or S6 or shift)	USPAT; USOCR	ADJ	ON	2008/05/06

S31	14	("20020076031"	US-PGPUB;	ADJ	ON	2008/05/07
		"20020077876"	USPAT;			10:29
		"20020123983"	DERWENT			
		"5745692"   "6182059"				
		"6356633"   "6587556").				
		PN.				

<sup>6/19/2008 11:06:37</sup> AM

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